

Jan 25, 2019

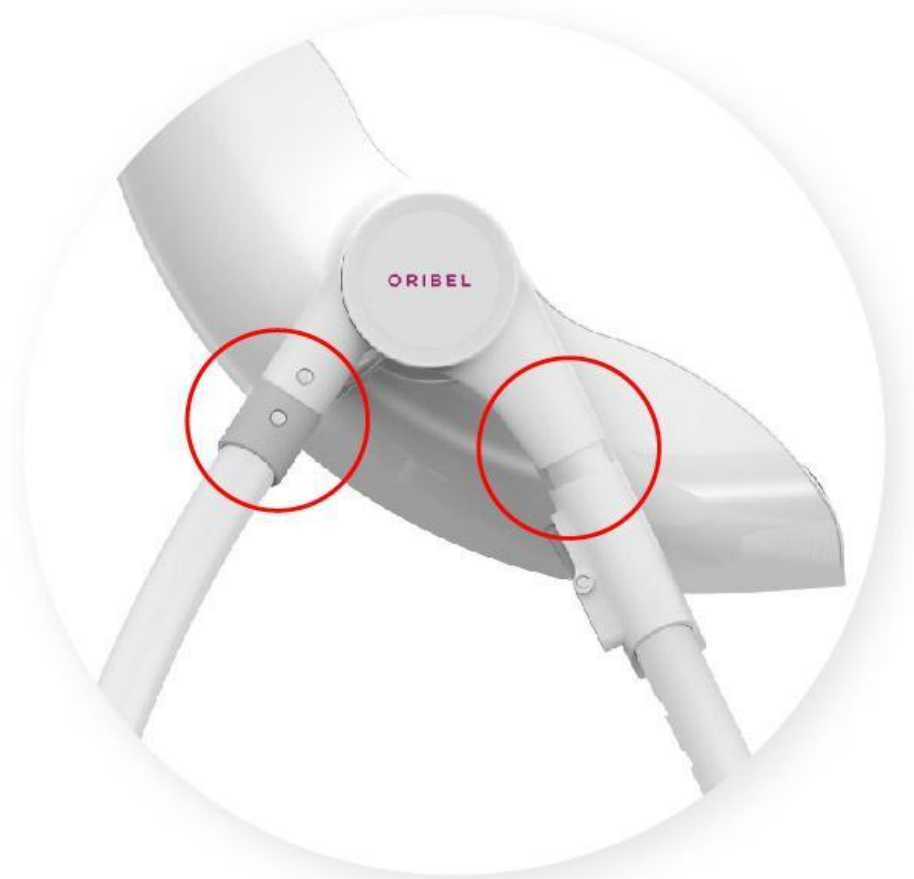
Being parents ourselves, we have been guided by a strong commitment to produce quality products since Oribel's inception. Our products are rigorously tested to ensure that we provide our consumers with safe products that meet and exceed safety standards of all the countries we sell in.

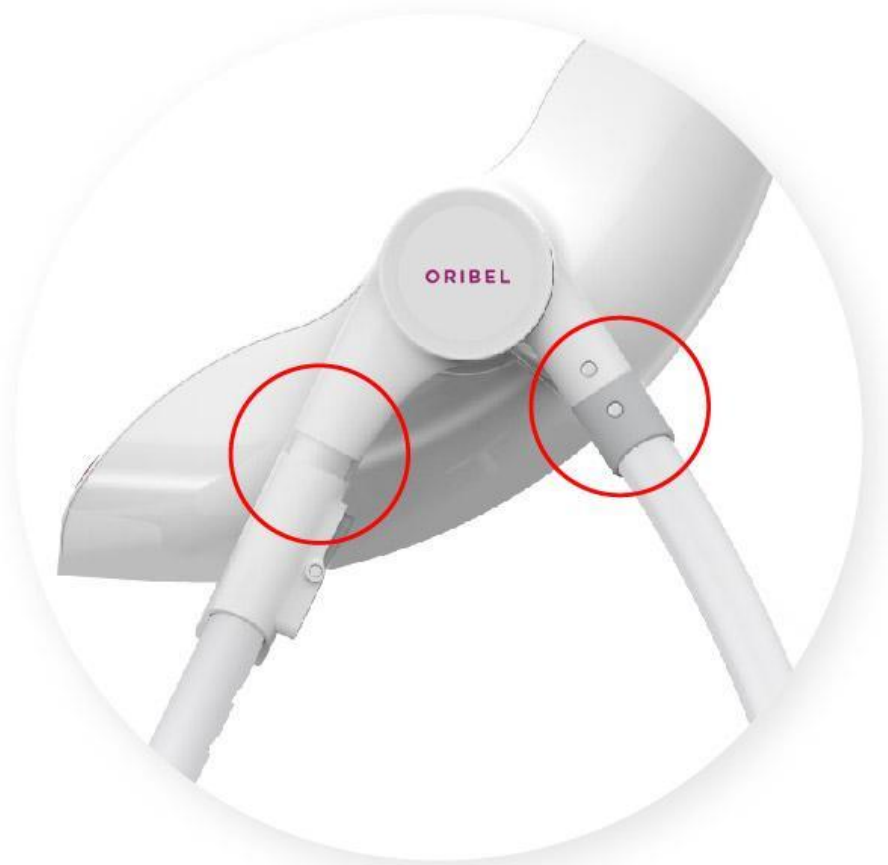
We received a small number of complaints reporting cracks in the Cocoon legs. While the high chair meets and exceeds ASTM and EAN standards (as with all Oribel products), we examined these complaints and realised that it could be a concern if the high chair is rocked excessively. The legs of the Cocoon High Chair can develop cracks and break, posing a fall hazard to children. No injuries have been reported from any customer worldwide.



Check for cracks in the highlighted areas

If your high chair has any visible cracks, please discontinue use until you receive your repair kit.





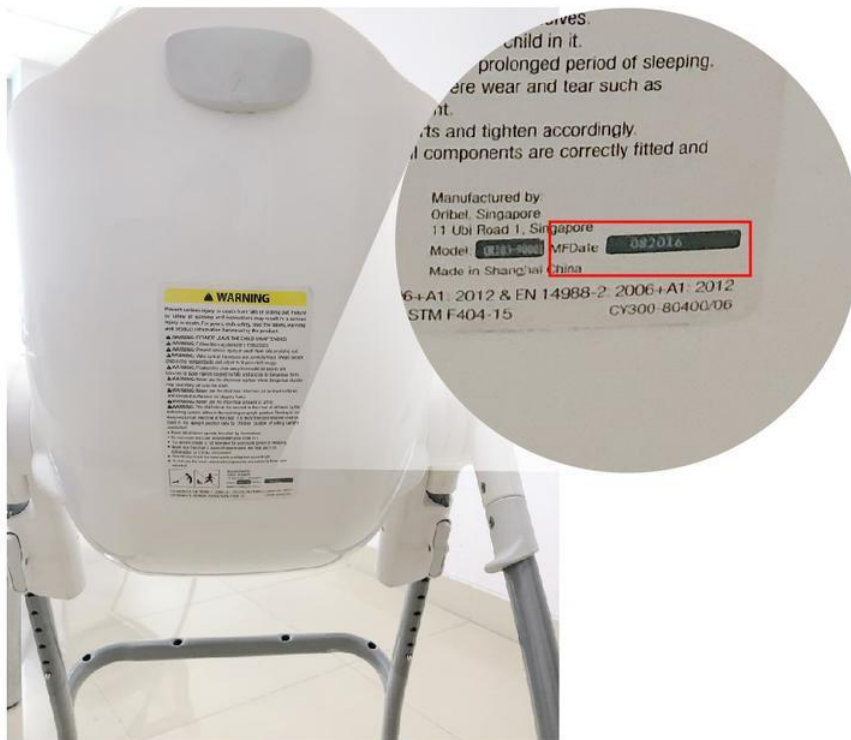
Check if your Cocoon is affected

You can check if your Cocoon could be affected from its manufacturing date and presence of an 'R' mark on the hinge hubs of the legs.

1. If your Cocoon was manufactured in Aug 2018 or later, it is not affected
2. If your Cocoon was manufactured in July 2018 or before, and has a 'R' mark on the hinge hub of its legs, it is not affected.
3. If your Cocoon was manufactured before in or before July 2018 and does NOT have a 'R' mark, it is affected.

Identify The Manufacturing Month

Look at the Warning Sticker on the back of the Cocoon high chair or the Compliance Sticker under the tray for the manufacturing (MF) month in MM/YYYY format.



Back of high chair



Under the Tray

OR
Identify The R Mark

The R mark at the hinge hub means that your Cocoon highchair is NOT affected.

